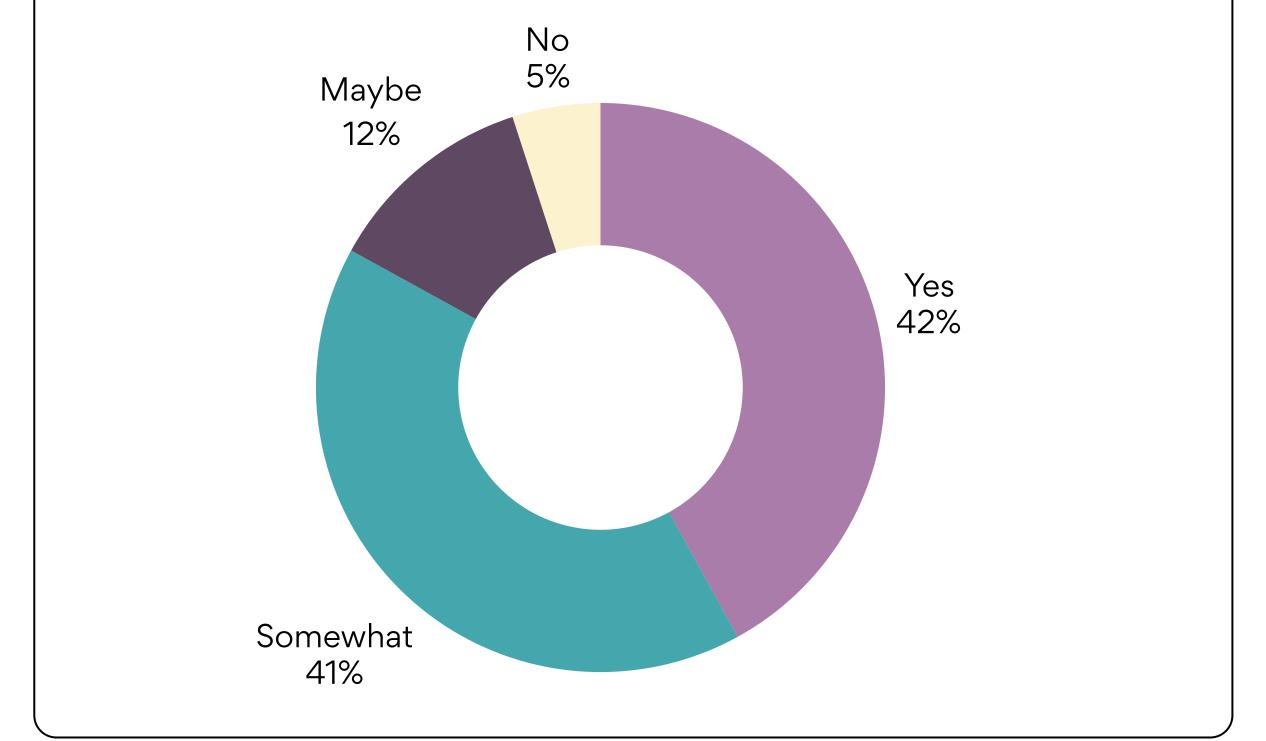
Business Training Institute 21st CCLC Program serving Utica City Schools

ANNUAL PARENT SURVEY

Two-hundred and two parents completed the annual survey for a response rate of 37%. Just over half of these responses were from Kennedy Middle School. The others were split between Donovan Middle School and Proctor High.



Do you feel your child's academics improved while in the 21st CCLC Before/After School Programs?



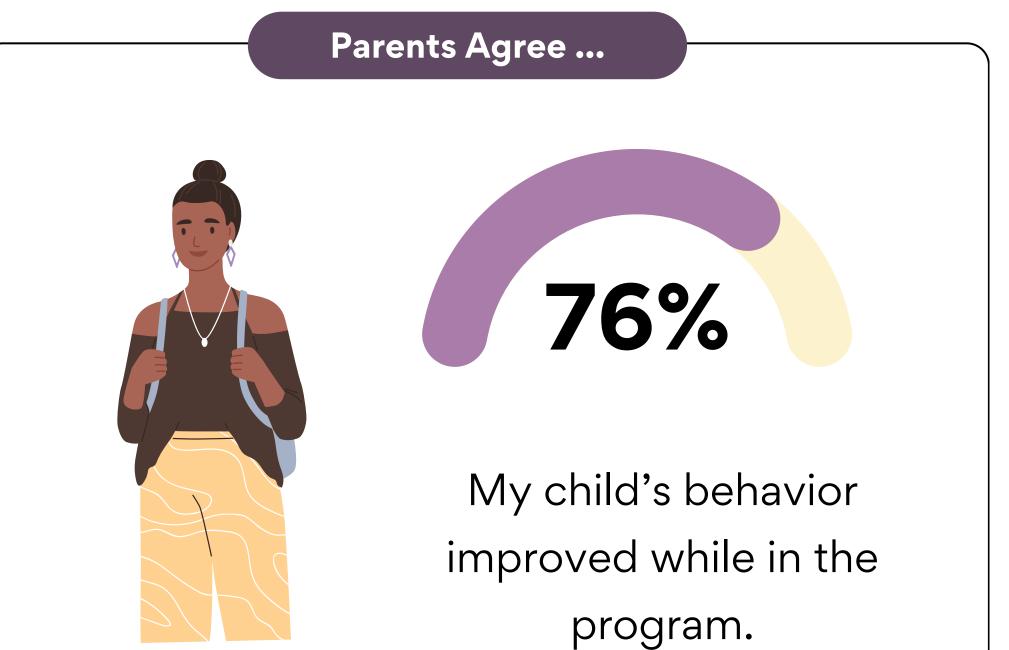
Parents give the after-school program high ratings.

> Say the program is very effective.

50%



Say the program is somewhat effective.



A majority of parents say the program met their child's needs and their child is happy they participated.



Say the program met their child's needs.



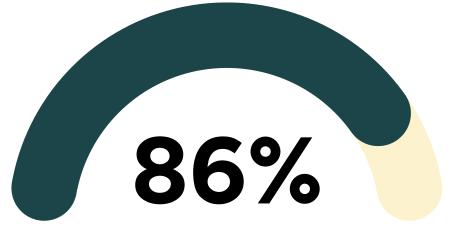
Say their child is happy they participated in the program.

Parent Recommendation



82% Would recommend the 21st CCLC Before/After School Programs to other parents.





would sign my child up for the program again.

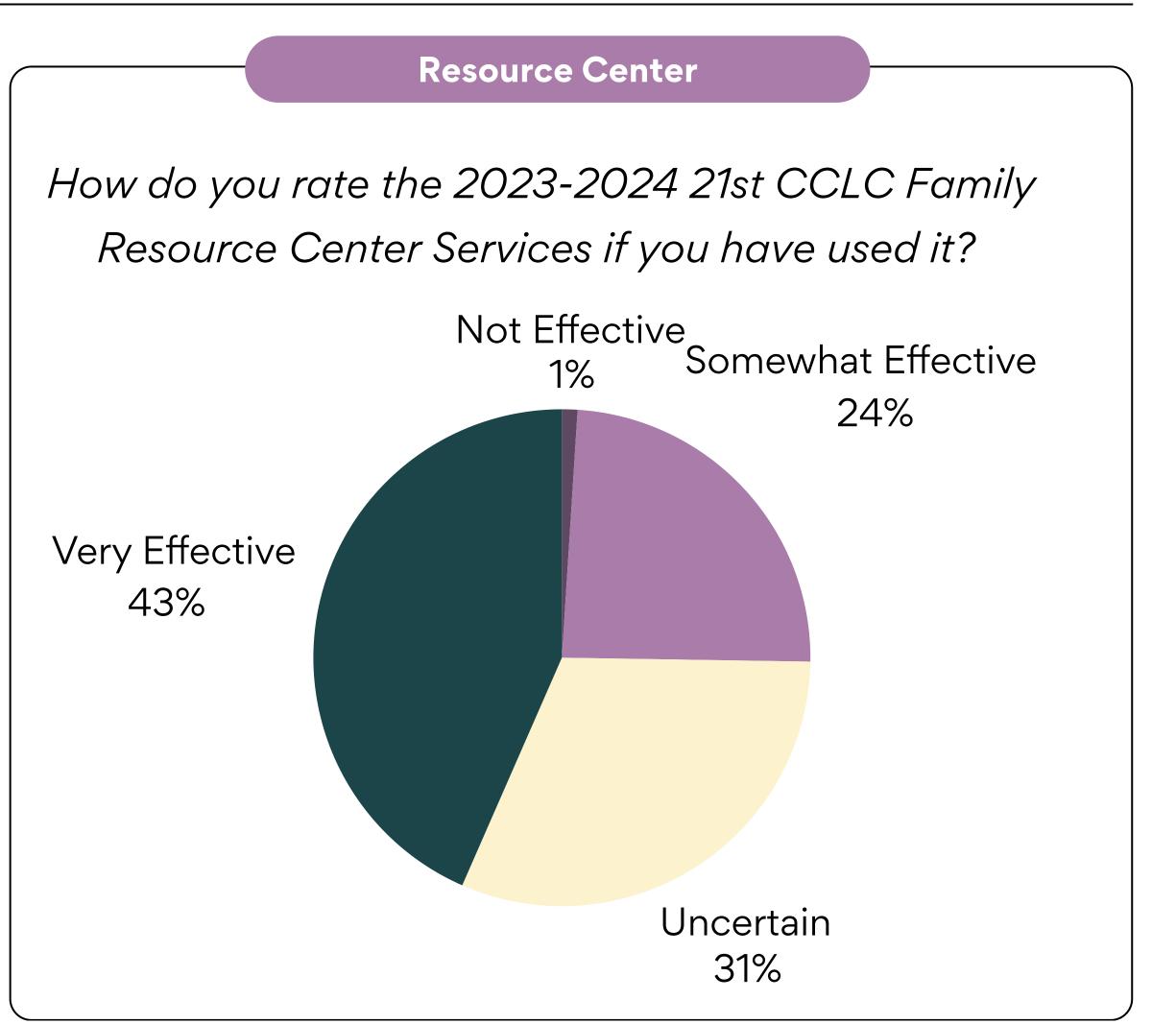
ANNUAL PARENT SURVEY



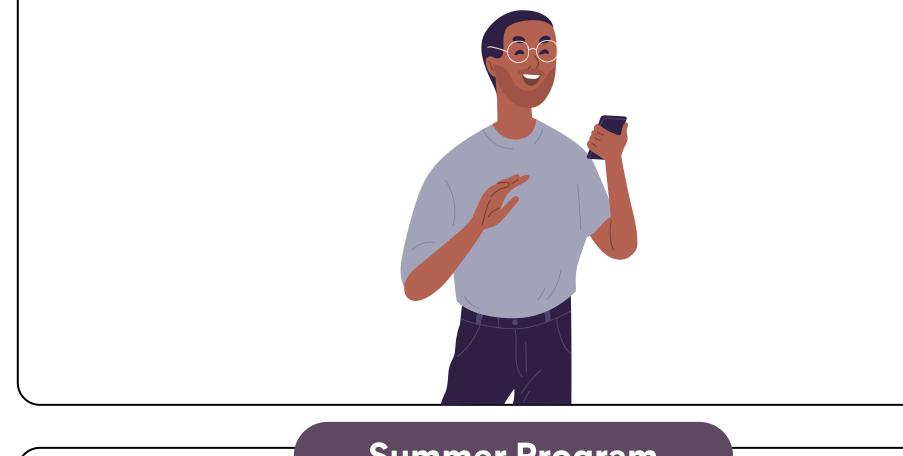
Survey respondents say the Resource Center and Summer Program were highly effective, and they feel comfortable contacting program staff.

Communication with Staff

More than two-thirds (71%) of parents

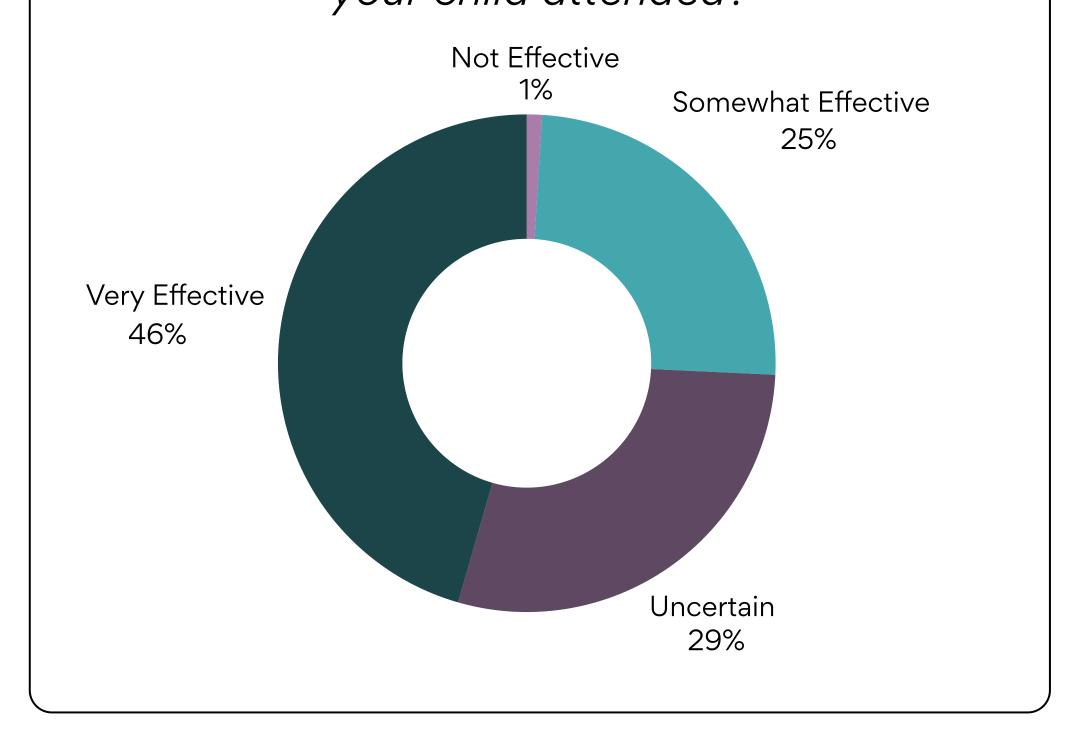


surveyed feel comfortable communicating with program staff.



Summer Program

How do you rate the Summer Programs if your child attended?







ANNUAL PARENT SURVEY